



March 16, 2020

Dear Valued PrimusGFS Client:

Amid the widespread concerns and emergency measures that have been taken concerning the coronavirus (COVID-19) illnesses, Azzule's top priority is the health, safety, and well-being of our clients. We also want you to know that we are taking extra precautions to care for our own employees.

We want to keep you updated that PrimusGFS currently allows for 3 month audit certification extensions per the [PrimusGFS v3.1 General Regulations](#), Section 6. f. iii.

Please know and understand that the situation is extremely fluid, and changes to our existing policies and practices may be undertaken as soon as we determine they are necessary. If and when that does happen, we will alert you immediately, as future events may impact our current stance for certification extensions and/or different auditing policies.

We are monitoring updates and guidance from the U.S. Centers for Disease Control and Prevention (CDC) and World Health Organization (WHO) to stay abreast of the latest information to keep both our customers and employees safe.

If you have any questions or concerns you can continue to reach out to our team at [primusgfs@azzule.com](mailto:primusgfs@azzule.com) or by telephone at:

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Sincerely,

PrimusGFS Team



Owned and managed  
by Azzule Systems

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